



2020 Volunteer of the Year

William (Bill) Kiss

Notwithstanding the pandemic and its constraints, the requirement that the Friends as a registered charity comply with all regulatory requirements remains in place. While some latitude was afforded in scheduling the Annual Members Meeting (AMM), we were obliged to conduct a fully compliant AMM by 31 Dec 2020. Due to restricted access to the Canadian War Museum (CWM) the past practice of conducting an on-site AMM was no longer feasible. The decision was taken to do so electronically using a virtual webinar capability but ensuring that member engagement, participative communication and voting integrity would be ensured. This electronic capability had to be researched, developed and tested from the ground up and Bill was absolutely central to the effort; his technical research, consultation, testing and support to the event was fundamental to success. I was particularly impressed with his broad research and testing of the method and his commitment to delivering flawless technical delivery of the meeting. In December 2020 we conducted a fully compliant and successful AMM with broad membership attendance, participation and voting; without Bill enabling the effort this simply could not have been achieved; his was a material contribution to compliance and sustainability.